

Huddle Café's Coworking Membership

Terms & Conditions

Offer:

Who we are:

1. We are Huddle Shortlands Limited, a company registered in England and Wales. Our company registration number is 13088981 and VAT number is 377784728. Our registered office is at Sandford House, 10 Maynard Close, London SW6 2DB.

Terms and Conditions:

2. What these T&C's are for.

These are the terms and conditions on which we supply subscription services and products including our 'Huddle Café Coworking Membership'. These terms and conditions are mandatory for anyone purchasing a Huddle Café Coworking Membership. If you do not confirm your acceptance of these terms and conditions during the order process, you will not be able to order a Huddle Cafe Coworking Membership. In order to manage your Huddle Café Coworking Membership, you must sign up for a Huddle Members Account.

3. Who can order a Huddle Café Coworking Membership.

We can only accept Huddle Café Coworking Memberships from those aged 18 or over and who have legal capacity to enter into a binding contract with us. You must be located in the UK and can't be in breach of any agreements with us or any of our terms and conditions.

4. Where Huddle Café Coworking Memberships can be redeemed.

The membership can only be redeemed at Huddle Cafes. This includes:

- The Gorilla Café at 3 Shortlands, Hammersmith, W6 8DA
- The Clarion Café at The Fulham Centre, Fulham SW6 1AH – *coming soon*
- The Fire Station Café at Wimbledon Quarter, 4 Queens Road, Wimbledon SW19 8ND – *coming soon*

5. How to order a Huddle Café Coworking Membership.

In order to purchase a membership, you will be required to provide your full name, address, email address and payment details. These must be provided online at www.huddle.co.uk via our secure booking platform.

You should check all of the information that you enter and correct any errors before submitting your membership request.

6. How we accept your membership request.

Your request constitutes an offer to us to buy a Huddle Café Coworking membership. Our acceptance of that offer (and the formation of a contract between you and us according to these terms and conditions) will take place when we send you a confirmation email to accept your Huddle Café Coworking membership request, at which point a legally binding contract will be formed between you and us pursuant to these terms and conditions.

7. If we cannot accept your offer.

If we are unable to accept your offer, we will inform you of this by email and will not charge you for the membership.

8. Do other terms apply?

These terms and conditions only govern the Huddle Café Coworking membership, so they apply in addition to any other agreements made between you and us, and any policies and notices that we communicate to you from time to time (each to the extent applicable).

9. Your Huddle Café Coworking membership

By ordering the subscription and paying any recurring monthly membership fees (as set out in your membership) to keep your subscription active, you will be able to redeem your subscription in the participating facilities to get a maximum of the following eligible products per month:

- 6 eligible pastry products per month
- 6 eligible specialty drinks per month
- Unlimited filter coffee and tea
- 1 coworking day in Huddle per month
- 4 hours of meeting room credits in Huddle per month
- Enhanced fast and secure WiFi
- Printing access in Huddle
- 10% off all food and drinks in Huddle cafes

The above is available for each month of a valid Huddle Café Coworking membership and subject to our opening hours, which may vary by location and from time to time and subject to availability.

We reserve the right to change the number of eligible products per month and the products included in the Huddle Café Coworking Membership from time to time, subject always to providing you with notice.

Once we have accepted your Huddle Café Coworking membership offer and for each month your Huddle Café Coworking membership is successfully renewed, you will receive an email confirming your payment has been successful. Your Huddle Café Coworking membership starts on the day we send your confirmation email and it's your responsibility to check your email for this, including, if necessary, your spam folder.

Once you have received your confirmation email, you can use your Huddle Café Coworking membership straight away by showing the email to the Huddle Café manager. They will provide you with a loyalty card each month whereby you will receive a stamp for each of the eligible products you receive.

If you have a disability or otherwise have difficulty accessing or navigating your account, please reach out to info@huddle.co.uk.

Your subscription will automatically renew each month and will continue unless cancelled by you or us in accordance with these terms and conditions. Each subscription period is one calendar month, starting when you first subscribe.

There is a limit of one subscription per person.

Subscriptions cannot be exchanged for other goods or products and are only eligible for refunds to the extent expressly set out in these terms and conditions.

Only 1 specialty drink and 1 pastry can be claimed per transaction.

Unlimited filter coffee and tea is available for dine-in customers only.

10. Eligible Products.

All eligible products are subject to availability, equipment, and staffing resources, and all of our usual terms and conditions, in addition to any particular terms, conditions, rules or policies which may apply in any particular cafe. The list of eligible products may change from time to time.

11. Dietary Requirements

If you have any dietary requirements or allergies, please consult our allergen guide in the usual way before redeeming and enjoying any products. We can't guarantee any of our products will be suitable for those with allergies due to a high risk of cross contamination. Our vegan products are made to a vegan recipe but are not suitable for those with dairy and egg allergies. If you have any questions on our ingredients or produce, please do ask a member of the Café team.

12. Monthly subscription fee.

Subject to any pause or cancellation of your subscription, we will charge you the monthly subscription fee (currently £30 per month) using the payment method selected by you during the order process.

We reserve the right to change the subscription fee upon providing at notice to you, subject always to your ability to cancel your subscription.

The subscription fee includes VAT.

You accept that the subscription will automatically renew and has automatically recurring payments as detailed in these terms and conditions, and that you will be responsible for all recurring fees.

Your subscription provides you the right to use membership benefits at your discretion (subject to these terms and conditions). Your non-use will not obligate us to provide you with any refund, in whole or part, of your monthly membership fee. You remain responsible for any uncollected amounts.

Payment failure. If payment of a recurring membership fee fails because there is an issue with the payment method, for example, the debit card has expired, we will contact you via email.

You can cancel your subscription by emailing info@huddle.co.uk providing 1 calendar months' notice.

13. Operating hours

- Huddle Café operating hours are from 8:00am – 4:30pm Monday to Friday.
- Huddle Café Coworking hours are from 8:30am – 6pm Monday to Friday.

Use of the coworking desk and meeting rooms in Huddle are redeemable by booking via the Huddle portal, accessed via huddle.co.uk.

14. Cancelling your Huddle Café Working Membership

You can cancel your Huddle Café Coworking membership at any time. For paid subscriptions, the cancellation will be effective from the end of the subscription month in which you cancel.

Cancellations are not eligible for refunds.

To cancel your membership, you need to log in to your Huddle account and cancel it. If you have any difficulties in cancelling your membership, please contact info@huddle.co.uk.

Cancellation will take effect at the end of the subscription month in which you cancel, so you can continue to use your existing membership until the month has expired.

The recurring membership fee will not be taken from you the following membership month.

You will not receive a refund for any part of a month in which you cancel.

15. Our Rights to End the Contract

We may withdraw the membership. We will write to you to let you know that we are going to stop providing the subscription. We will let you know at least 1 month in advance of our stopping the subscription and will not take any subsequent recurring monthly subscription fees.

We may cancel your membership if you do not make any payment to us when it is due. We will write to you to remind you that payment is due. If you still do not make payment within 7 days of us reminding you that payment is due, we may end the contract by giving you written notice.

We may cancel your membership if you are in serious breach of these terms and conditions; If you are in serious breach of any other terms and conditions or agreements with us, and we reasonably believe that such breach may prejudice the performance of your obligations under these terms and condition or if you engage in anti-social or unacceptable behaviour towards our employees or other customers in our facility.

16. How We May Use Your Personal Information

We are committed to protecting your privacy and maintaining the security of any personal information received from you. Any data you submit to us will be held in accordance with our Privacy Policy. Our Privacy Policy can be viewed at: [Romulus-Global-Website-Privacy-Notice_FINAL.pdf](#) (romulusuk.com)

17. Other Important Terms

We reserve the right to update, change, modify or terminate the Huddle Café Coworking membership and these terms and conditions immediately on notice to you if there is a change in applicable law or regulation or there are security reasons which mean that we need to change the subscription and or these terms and conditions.

We reserve the right to refuse to accept a new Huddle Café Coworking membership or any monthly renewal if we reasonably believe that you are not complying (or in the past have not complied) with these terms and conditions.